

EXCELLENCE IN

ESG and Sustainability

AWARD

This award aims to recognise a company's efforts on initiatives/measures/practices relating to environmental, social and governance (ESG) or sustainability, such as using resources and energy as efficiently as possible, offsetting carbon emissions, promoting sustainability and contributing towards ESG standards. The winning company should demonstrate how it has embraced the principles of business sustainability/ESG in its operation or initiative(s), etc.



THE TOP 3



▲ AIA Vitality is Hong Kong people's most preferred digital Health and Wellness Platform to help them live healthier.*



▲ AIA has employed a pragmatic and phased approach to addressing our investments in carbon intensive sectors.



**HEALTHIER, LONGER,
BETTER LIVES**

For more than a century, AIA has strived to have a positive impact on our customers and communities across Asia. This commitment is reinforced by our Purpose: to help millions of people live Healthier, Longer, Better Lives. And our Environmental, Social and Governance (ESG) strategy is inspired by this overarching Purpose.

AIA's ESG Strategy is built on five pillars, and the objectives behind are summarised as follows:

- Health and Wellness: Drive better health outcomes through greater engagement and access to quality care.
- Green Operations: Reduce the environmental footprint of AIA's operations.
- Sustainable Investment: Deliver long-term value by investing in companies that commit to

sustainable outcomes.

- People and Culture: Empower AIA's people to succeed and ensure a fair and supportive culture.
 - Effective Governance: Ensure that AIA continues to operate to the highest standards of business practices, both in terms of its engagement with stakeholders, and how it manages risks.
- Taking due consideration of ESG factors will make a positive difference to the sustainable development of our communities for decades to come.

*AIA commissioned international research and data analysis firm YouGov to interview 1,020 respondents aged 18 years old or above in Hong Kong in January 2021.



▲ The play area for 0 – 2 years old at the OneSky Global Family Centre in Sham Shui Po, sponsored by Generali

▼ LionGuardian Beyond, Generali's flagship critical illness product that protects children from 22 weeks of gestation - truly a Gift of Life from a parent to a child.



At Generali, we believe sustainability is a necessary way of business. It stems from our purpose, to "enable people to shape a safer future by caring for their lives and dreams".

As an insurer, we can tackle the megatrends of our times, protecting people, their health our planet, and future generations; and create long-lasting value for our customers, employees, environment, community, and society as a whole.

To meet this purpose, sustainability is integrated the foundations of our activities and all aspects of our business.

Green and Social Products

- Green and sustainable investments
- Sustainability Bond Framework

- Social products that address a social need or a gap in the market

Community

- EnterPRIZE, program for SMEs to stimulate sustainability
- The Human Safety Net, a global movement of people helping people

Diversity & Inclusion

- Training program for female senior managers
- DiverseAbility Awareness journey
- LGBTQI+ employee and ally resource group
- Upskilling and reskilling programs

Environment

- COVID-19 EU Recovery Plan
- Shift from investment in non-green sectors



◀ HSBC Life was the first-in-market insurer to expand the beneficiary definitions of its life insurance policies to address the many different needs and preferences of our customers.



▲ The launch of our groundbreaking Digital Policy Value Projections platform makes insurance and protection solution offerings more accessible for customers by leveraging the latest technology.



As a leading Hong Kong life insurer, sustainability is one of the key focus areas of HSBC Life's long-term business strategy. HSBC Life has been a signatory to the United Nations Environment Programme Finance Initiative Principles of Sustainable Insurance (UNEP FI PSI) since 2013.

To align with HSBC Group's sustainability strategy and commitment to UNEP FI PSI, HSBC Life approaches sustainability through three key areas, namely sustainable investments, sustainable customer

propositions and sustainable operations. These three areas are supported by Risk and Compliance.

Sustainability is core to HSBC Life and central to its insurance commitment – helping customers keep their promises to themselves and loved ones, and be at their best. This is because every one of us has an important role to play in ensuring that we leave the world a better place for the generations to come.